



Accessibility Conformance Report

(Based on VPAT® Version 2.4)

OneLogin by One Identity

March 2023

Contact Information:

Please contact <http://support.quest.com> with any questions about the accessibility of this product, or to notify us if an accessibility gap is limiting or would preclude your use of a product. This information will be communicated to the product's R&D team and will raise visibility of the issue.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A, Level AA
Web Content Accessibility Guidelines 2.1	Level A, Level AA

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.

Report Date: March 16, 2023

Success Criteria, Level A

Criteria, Level A	Conformance Level	Remarks and Explanations
<p><u>1.1.1 Non-text Content</u> All non-text content that is presented to the user has a text alternative that serves the equivalent purpose, except in some limited situations (see link).</p>	Partially Supports	Image function:1 Failed Every image must be coded as either meaningful or decorative Text alternative:1 Failed A meaningful image must have a text alternative that serves the equivalent purpose
<p><u>1.2.1 Audio-only and Video-only (Prerecorded)</u> Except when the audio or video is a media alternative for text and is clearly labeled as such, for prerecorded audio-only media an alternative for time-based media is provided that presents equivalent information. For prerecorded video-only media, either an alternative for time-based media or an audio track is provided that presents equivalent information.</p>	Not Applicable	
<p><u>1.2.2 Captions (Prerecorded)</u> Captions are provided for all prerecorded audio content in synchronized media, except when the media is a media alternative for text and is clearly labeled as such.</p>	Not Applicable	
<p><u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u> An alternative for time-based media or audio description of the prerecorded video content is provided for synchronized media, except when the media is a media alternative for text and is clearly labeled as such.</p>	Not Applicable	
<p><u>1.3.1 Info and Relationships</u> Information, structure, and relationships conveyed through presentation can be programmatically determined or are available in text.</p>	Partially Supports	aria-required-children:1 Failed Certain ARIA roles must contain particular children aria-required-parent:2 Failed Certain ARIA roles must be contained by particular parents aria-allowed-role:2 Failed ARIA role should be appropriate for the element list:2 Failed

		<p> and must only directly contain , <script> or <template> elements</p> <p>Heading function:20 Failed</p> <p>An element coded as a heading must function as a heading</p> <p>Instructions:2 Failed</p> <p>Instructions:1 Failed</p> <p>If a native widget has a visible label or instructions, they must be programmatically determinable</p> <p>If a custom widget has a visible label or instructions, they must be programmatically determinable</p> <p>CSS content:1 Failed</p> <p>Meaningful content must not be implemented using only CSS :before or :after</p> <p>Table semantics:1 Failed</p> <p>A <table> element must be coded correctly as a data table or a layout table</p>
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1.3.2 Meaningful Sequence

When the sequence in which content is presented affects its meaning, a correct reading sequence can be programmatically determined.

Partially Supports

CSS positioning:1 Failed

Meaningful content positioned on the page using CSS must retain its meaning when CSS is disabled -

Search icon (magnifying glass) doesn't work in when the page is Linearized.

Layout tables:1 Failed

The content in an HTML layout table must make sense when the table is linearized - Unable to linearize Users table.

1.3.3 Sensory Characteristics

Instructions provided for understanding and operating content do not rely solely on sensory characteristics of components such as shape, size, visual location, orientation, or sound.

Not Applicable

1.4.1 Use of Color

Color is not used as the only visual means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.

Supports

1.4.2 Audio Control

If any audio on a Web page plays automatically for more than 3 seconds, either a mechanism is available to pause or stop the audio, or a mechanism is available to control audio volume independently from the overall system volume level.

Not Applicable

2.1.1 Keyboard

All functionality of the content is operable through a keyboard interface without requiring specific timings for individual keystrokes, except where the underlying function requires input that depends on the path of the user's movement and not just the endpoints.

Partially Supports

Keyboard navigation:1 Failed
Users must be able to navigate to all interactive interface components using a keyboard - Cannot select a user record using tab or arrow keys.
Keyboard interaction:1 Failed
A custom widget must support the keyboard interaction specified by its design pattern
Parsing:3 Failed
Elements must have complete start and end tags, must not contain duplicate attributes, and must be nested according to their specifications
Comment Element table not allowed as child of element ul in this context
Comment Element div not allowed as child of element ul in this context.
Comment Element title not allowed as child of element div in this context.

2.1.2 No Keyboard Trap

If keyboard focus can be moved to a component of the page using a keyboard interface, then focus can be moved away from that component using only a keyboard interface, and, if it requires more than unmodified arrow or tab keys or other standard exit methods, the user is advised of the method for moving focus away.

Not Applicable

2.1.4 Character Key Shortcuts

If a keyboard shortcut is implemented in content using only letter (including upper- and lower-case letters), punctuation, number, or symbol characters, then either the keyboard shortcut is

Not Applicable

only active when that component has focus or a mechanism is available to turn the shortcut off or to remap the shortcut to use one or more non-printable keyboard characters (e.g. Ctrl, Alt, etc).

2.2.1 Timing Adjustable

Does Not Support

For each time limit that is set by the content, the user is able to turn off, adjust, or extend the time limit, except with some specific exceptions (see link).

2.2.2 Pause, Stop, Hide

Not Applicable

For any moving, blinking or scrolling information that (1) starts automatically, (2) lasts more than five seconds, and (3) is presented in parallel with other content and for any auto-updating information that (1) starts automatically and (2) is presented in parallel with other content, there is a mechanism for the user to pause, stop, or hide it or to control the frequency of the update unless it is part of an activity where it is essential (see link).

2.3.1 Three Flashes or Below Threshold

Not Applicable

Web pages do not contain anything that flashes more than three times in any one second period, or the flash is below the general flash and red flash thresholds.

2.4.1 Bypass Blocks

Partially Supports

A mechanism is available to bypass blocks of content that are repeated on multiple Web pages.

Bypass blocks:1 Failed
A page must provide a keyboard-accessible method to bypass repetitive content - Cannot bypass top nav bar.
Bypass blocks:1 Failed
A page must provide a keyboard-accessible method to bypass repetitive content - Cannot navigate to list of users on page with tab or arrow keys

2.4.2 Page Titled

Supports

Web pages have titles that describe topic or purpose.

2.4.3 Focus Order

Partially Supports

Closing content:1 Failed

Criteria, Level A	Conformance Level	Remarks and Explanations
<p>If a Web page can be navigated sequentially and the navigation sequences affect meaning or operation, focusable components receive focus in an order that preserves meaning and operability.</p>		<p>Closing revealed content must return input focus to the component that revealed it - Current user menu does not close until you have tabbed through each element Focus order:1 Failed Components must receive focus in an order that preserves meaning and operability - Cannot use tab or arrow keys to reveal menu options along top navigation bar.</p>
<p><u>2.4.4 Link Purpose (In Context)</u> The purpose of each link can be determined from the link text alone or from the link text together with its programmatically determined link context, except where the purpose of the link would be ambiguous to users in general.</p>	Partially Supports	<p>Link purpose:2 Failed The purpose of a link must be described by its link text alone, or by the link text together with preceding page context</p>
<p><u>2.5.1 Pointer Gestures (2.1 only)</u> All functionality that uses multipoint or path-based gestures for operation can be operated with a single pointer without a path-based gesture, unless a multipoint or path-based gesture is essential.</p>	Not Applicable	
<p><u>2.5.2 Pointer Cancellation (2.1 only)</u> For functionality that can be operated using a single pointer, at least one of the following is true: the down-event of the pointer is not used to execute any part of the function; completion of the function is on the up-event, and a mechanism is available to abort the function before completion or to undo the function after completion; the up-event reverses any outcome of the preceding down-event; or completing the function on the down-event is essential (see link).</p>	Not Applicable	
<p><u>2.5.3 Label in Name (2.1 only)</u> For user interface components with labels that include text or images of text, the name contains the text that is presented visually.</p>	Partially Supports	<p>Label in name:1 Failed A link's accessible name must contain its visible text label Instructions:1 Failed If a native widget has a visible label or instructions, they must be programmatically determinable Instructions:2 Failed</p>

Criteria, Level A	Conformance Level	Remarks and Explanations
		<p>If a custom widget has a visible label or instructions, they must be programmatically determinable</p> <p>Expected input:2 Failed</p> <p>A custom widget must have a label and/or instructions that identify the expected input</p>
<p><u>2.5.4 Motion Actuation (2.1 only)</u> Functionality that can be operated by device motion or user motion can also be operated by user interface components and responding to the motion can be disabled to prevent accidental actuation, except when the motion is used to operate functionality through an accessibility supported interface or the motion is essential for the function and doing so would invalidate the activity (see link).</p>	Not Applicable	
<p><u>3.1.1 Language of Page</u> The default human language of each Web page can be programmatically determined.</p>	Supports	
<p><u>3.2.1 On Focus</u> When any component receives focus, it does not initiate a change of context.</p>	Partially Supports	<p>On focus:1 Failed</p> <p>Navigating to a component must not trigger any unexpected change of context - Logged In User menu automatically popped up when tabbed to. Had to tab through all menu options to move forward.</p>
<p><u>3.2.2 On Input</u> Changing the setting of any user interface component does not automatically cause a change of context unless the user has been advised of the behavior before using the component.</p>	Not Applicable	
<p><u>3.3.1 Error Identification</u> If an input error is automatically detected, the item that is in error is identified and the error is described to the user in text.</p>	Not Applicable	
<p><u>3.3.2 Labels or Instructions</u> Labels or instructions are provided when content requires user input.</p>	Partially Supports	<p>Expected input:2 Failed</p> <p>A custom widget must have a label and/or instructions that identify the expected input</p>

Criteria, Level A	Conformance Level	Remarks and Explanations
		<p>Expected input:2 Failed A native widget must have a label and/or instructions that identify the expected input-</p>
<p>4.1.1 Parsing In content implemented using markup languages, elements have complete start and end tags, elements are nested according to their specifications, elements do not contain duplicate attributes, and any IDs are unique, except where the specifications allow these features.</p>	Partially Supports	<p>Parsing:7 Failed Elements must have complete start and end tags, must not contain duplicate attributes, and must be nested according to their specifications-7 Failed Comment Element div not allowed as child of element button in this context. Comment Attribute autocorrect not allowed on element input at this point. Comment Attribute ot-accordion not allowed on element button at this point. Comment Attribute ot-accordion not allowed on element button at this point. Comment Attribute aria-checked not allowed on element input at this point. Comment Attribute ot-accordion not allowed on element button at this point. Comment Attribute aria-checked not allowed on element input at this point. Parsing:3 Failed Elements must have complete start and end tags, must not contain duplicate attributes, and must be nested according to their specifications-3 Failed Comment Element table not allowed as child of element ul in this context Comment Element div not allowed as child of element ul in this context. Comment Element title not allowed as child of element div in this context.</p>

Criteria, Level A	Conformance Level	Remarks and Explanations
<p>4.1.2 Name, Role, Value For all user interface components (including but not limited to: form elements, links and components generated by scripts), the name and role can be programmatically determined; states, properties, and values that can be set by the user can be programmatically set; and notification of changes to these items is available to user agents, including assistive technologies.</p>	Partially Supports	aria-allowed-role:2 Failed ARIA role should be appropriate for the element aria-command-name:1 Failed ARIA commands must have an accessible name label:1 Failed Form elements must have labels select-name:1 Failed Select element must have an accessible name Link function:1 Failed If an anchor element functions as a custom widget, it must have the appropriate ARIA widget role Role, state, property:1 Failed A custom widget must support the ARIA roles, states, and properties specified by its design pattern

Success Criteria, Level AA

Criteria, Level AA	Conformance Level	Remarks and Explanations
<p>1.2.4 Captions (Live) Captions are provided for all live audio content in synchronized media.</p>	Not Applicable	
<p>1.2.5 Audio Description (Prerecorded) Audio description is provided for all prerecorded video content in synchronized media.</p>	Not Applicable	
<p>1.3.4 Orientation (2.1 only) Content does not restrict its view and operation to a single display orientation, such as portrait or landscape, unless a specific display orientation is essential.</p>	Supports	
<p>1.3.5 Identify Input Purpose (2.1 only) The purpose of each input field collecting information about the user can be programmatically determined when the input field serves a purpose identified in the Input Purposes for User Interface Components section; and the content is implemented using technologies with support for identifying the expected meaning for form input data.</p>	Supports	

Criteria, Level AA	Conformance Level	Remarks and Explanations
<p><u>1.4.3 Contrast (Minimum)</u> The visual presentation of text and images of text has a contrast ratio of at least 4.5:1, except in some limited situations (see link).</p>	Partially Supports	color-contrast:2 Failed Elements must have sufficient color contrast
<p><u>1.4.4 Resize text</u> Except for captions and images of text, text can be resized without assistive technology up to 200 percent without loss of content or functionality.</p>	Partially Supports	Resize text:1 Failed Users must be able to resize text, without using assistive technology, up to 200% with no loss of content or functionality - Menus in navigation bar are cut off.
<p><u>1.4.5 Images of Text</u> If the technologies being used can achieve the visual presentation, text is used to convey information rather than images of text except when the image of text can be visually customized to the user's requirements or a particular presentation of text is essential to the information being conveyed.</p>	Supports	
<p><u>1.4.10 Reflow (2.1 only)</u> Content can be presented without loss of information or functionality, and without requiring scrolling in two dimensions for vertical scrolling content at a width equivalent to 320px or Horizontal scrolling content at a height equivalent to 256px. Except for parts of the content which require two-dimensional layout for usage or meaning.</p>	Partially Supports	Reflow:1 Failed Content must be visible without having to scroll in two dimensions - You have to scroll to see the full navigation bar
<p><u>1.4.11 Non-text Contrast (2.1 only)</u> The visual presentation of user interface components and graphical objects has a contrast ratio of at least 3:1 against adjacent colors (see link).</p>	Partially Supports	UI components:1 Failed Visual information used to identify active user interface components and their states must have sufficient contrast State changes:1 Failed Any visual information that indicates a component's state must have sufficient contrast Graphics:1 Failed Graphics must have sufficient contrast
<p><u>1.4.12 Text Spacing (2.1 only)</u> In content implemented using markup languages that support the following text style properties, no loss of content or functionality occurs by setting all of the following and by changing no other style property:</p>	Partially Supports	Text spacing:1 Failed Users must be able to adjust text spacing with no loss of content or


Criteria, Level AA	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> Line height (line spacing) to at least 1.5 times the font size; Spacing following paragraphs to at least 2 times the font size; Letter spacing (tracking) to at least 0.12 times the font size; Word spacing to at least 0.16 times the font size. 		functionality - Navigation bar text does not change.
<p>1.4.13 Content on Hover or Focus (2.1 only) Where receiving and then removing pointer hover or keyboard focus triggers additional content to become visible/hidden, a mechanism is available to dismiss the additional content without moving pointer hover or keyboard focus; if pointer hover can trigger the additional content, then the pointer can be moved over the additional content without the additional content disappearing; and the additional content remains visible until the hover or focus trigger is removed, the user dismisses it, or its information is no longer valid (see link).</p>	Partially Supports	Hover / focus content:1 Failed Content that appears on focus or hover must be dismissible, hoverable, and persistent - User Profile menu in upper right pops up and stays up as long as pointer is on it.
<p>2.4.5 Multiple Ways More than one way is available to locate a Web page within a set of Web pages except where the Web Page is the result of, or a step in, a process.</p>	Partially Supports	Multiple ways:1 Failed Users must have multiple ways to navigate to a page - Only one way to navigate to user profile page (through menu)
<p>2.4.6 Headings and Labels Headings and labels describe topic or purpose.</p>	Partially Supports	Heading function:20 Failed An element coded as a heading must function as a heading
<p>2.4.7 Focus Visible Any keyboard operable user interface has a mode of operation where the keyboard focus indicator is visible.</p>	Partially Supports	Visible focus:2 Failed Components must provide a visible indication when they have the input focus - Comment Users header receives focus with no visual indication. Comment Results per page does not have any sort of visible indication when tabbed to.
<p>3.1.2 Language of Parts The human language of each passage or phrase in the content can be programmatically determined except for proper names, technical terms, words of indeterminate</p>	Not Applicable	

Criteria, Level AA	Conformance Level	Remarks and Explanations
language, and words or phrases that have become part of the vernacular of the immediately surrounding text.		
<p><u>3.2.3 Consistent Navigation</u> Navigational mechanisms that are repeated on multiple Web pages within a set of Web pages occur in the same relative order each time they are repeated, unless a change is initiated by the user.</p>	Supports	
<p><u>3.2.4 Consistent Identification</u> Components that have the same functionality within a set of Web pages are identified consistently.</p>	Supports	
<p><u>3.3.3 Error Suggestion</u> If an input error is automatically detected and suggestions for correction are known, then the suggestions are provided to the user, unless it would jeopardize the security or purpose of the content.</p>	Not Applicable	
<p><u>3.3.4 Error Prevention (Legal, Financial, Data)</u> For Web pages that cause legal commitments or financial transactions for the user to occur, that modify or delete user-controllable data in data storage systems, or that submit user test responses, either submissions are reversible; data entered by the user is checked for input errors and the user is provided an opportunity to correct them; or a mechanism is available for reviewing, confirming, and correcting information before finalizing the submission (see link).</p>	Not Applicable	
<p><u>4.1.3 Status Messages (2.1 only)</u> In content implemented using markup languages, status messages can be programmatically determined through role or properties such that they can be presented to the user by assistive technologies without receiving focus.</p>	Supports	

Evaluation Methods Used:

Testing based on product knowledge and explicit testing using Accessibility Insights for Web against End User Portal Page and Users Page in Admin Portal.

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